St Mary's Accessibility Statement – 3rd Party Public Applications

Contents

Overview

This statement applies to St Mary's University 3rd party applications that are available to students:

- SmartSurvey: http://www.smartsurvey.co.uk/s/3GDYL/
- WPM Payment Services: https://estore.stmarys.ac.uk
- Primo: https://library.stmarys.ac.uk/
- Abyasa: https://placements.stmarys.ac.uk/pro/
- ePayments: https://epayments.stmarys.ac.uk/open/
- Sports Online: https://sportonline.stmarys.ac.uk/
- ITrent Web Recruitment: https://ce0230li.webitrent.com/ce0230li_webrecruitment

We want as many people as possible to be able to use these applications, including

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons.

Smart Survey

Smart Survey – Landing Page

Failed Tests

Landmarks: Primary Content Level A: 1 Failed
- The "main" landmark must contain all of the page's primary content – [WCAG 1.3.1](), [WCAG 2.4.1]()
  - Comment: Page has no landmarks

Heading: Heading Level Level A: 1 Failed
- A heading's programmatic level must match the level that's presented visually – [WCAG 1.3.1]()
  - Comment: Main heading "Update Your Details" is not labelled of higher hierarchy to subheadings

Focus: Revealing content Level A:1 Failed
- Activating a component that reveals hidden content must move input focus into the revealed content - [WCAG 2.4.3]()
  - Comment: Calendar widget cannot be navigated into using the tab key

WPM Payment Services

WPM Payment Services – Landing Page

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
  - Elements must have sufficient colour contrast – WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed
  - <html> element must have a lang attribute – WCAG 3.1.1
- Link-in-text-block: Use of Colour Level A: 1 Failed
  - Links must be distinguishable without relying on colour WCAG 1.4.1

Landmarks: Primary Content Level A: 1 Failed
- The "main" landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
  - Comment: Page has no landmarks

Images: Text alternative Level A: 2 Failed
- A meaningful image must have a text alternative that serves the equivalent purpose - WCAG 1.1.1
  - Comment: Two images have the same accessible names of "ES"
  - Comment: "ES" is not a sufficient description of the image.

Language of Page: Language of Page Level A: 1 Failed
- A page must have the correct default language - WCAG 3.1.1
  - Comment: Page does not have a html lang attribute

Adaptable Content: Contrast Level AA: 1 Failure
- Content must be visible without having to scroll in two dimensions – WCAG 1.4.10
  - Comment: Content goes off screen and must use both scrolls past 250%

Sequence: CSS positioning Level A: 1 Failure
- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – WCAG 1.3.2
  - Comment: Layout of page becomes illegible when linearized

WPM Payment Services – Search (Query: "test")

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 3 Failed
  - Elements must have sufficient colour contrast – WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed
  - <html> element must have a lang attribute – WCAG 3.1.1
- Link-name: Link Purpose (In Context) Level A: 2 Failed
  - Links must have discernible text – WCAG 2.4.4, WCAG 4.1.2

Language of Page: Language of Page Level A: 1 Failed
- A page must have the correct default language - WCAG 3.1.1
  - Comment: Page does not have a html lang attribute

Landmarks: Primary Content Level A: 1 Failed
- The "main" landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
  - Comment: Page has no landmarks

Sequence: CSS positioning Level A: 1 Failure
- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – WCAG 1.3.2
  - Comment: Layout of page becomes illegible when linearized

WPM Payment Services – Product Catalogue (Chaplaincy)

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 3 Failed
  - Elements must have sufficient colour contrast – WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failed
  - <html> element must have a lang attribute – WCAG 3.1.1
- Link-name: Link Purpose (In Context) Level A: 2 Failed
  - Links must have discernible text – WCAG 2.4.4, WCAG 4.1.2

Keyboard: Keyboard Navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
  - Comment: Cannot navigate to "-" and "+" buttons near to quantity

Language of Page: Language of Page Level A: 1 Failed
- A page must have the correct default language - WCAG 3.1.1
  - Comment: Page does not have a html lang attribute

Landmarks: Primary Content Level A: 1 Failed
- The "main" landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
  - Comment: Page has no landmarks

Sequence: CSS positioning Level A: 1 Failure
- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – WCAG 1.3.2
  - Comment: Layout of page becomes illegible when linearized

Primo

Primo – Landing Page

Failed Test:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
  - Elements must only use permitted ARIA attributes – WCAG 4.1.2
- Colour-contrast: Contrast (Minimum) Level AA: 3 Failed
  - Elements must have sufficient colour contrast – WCAG 1.4.3
- List: Info and Relationships Level A: 1 Failed
  - and <ol> must only directly contain <li>, <script>, or <template> elements – WCAG 1.3.1
- Aria-Allowed-Role: Info and Relationships Level A: 1 Failed
  - Ensure all HTML elements with a role attribute are allowed to be assigned the role value.
    WCAG 1.31 , WCAG 4.2.1
  - Comment: ensure role attribute has an appropriate value for the element

Landmarks: Primary Content Level A: 1 Failed

- The "main" landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
  - Comment: Page has no "main" landmark containing primary content

Headings: No Missing Headings Level A: 2 Failed

- Text that looks like a heading must be coded as a heading – WCAG 1.3.1, WCAG 2.4.6
  - Comment: Heading incorrectly labelled as a span element "Welcome to Primo, St Mary's Library Catalogue"
  - Comment: Heading incorrectly labelled as a span element "Need some help?"

Primo – Journal Search (Arts, Architecture & Applied Arts)

Failed Test:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
  - Elements must only use permitted ARIA attributes – WCAG 4.1.2
- Aria-Allowed-Role: Info and Relationships Level A: 1 Failed
  - Ensure all HTML elements with a role attribute are allowed to be assigned the role value.
    WCAG 1.31 , WCAG 4.2.1
  - Comment: ensure role attribute has an appropriate value for the element
- Colour-contrast: Contrast (Minimum) Level AA: 23 Failed
  - Elements must have sufficient colour contrast – WCAG 1.4.3

Primo – Search (Query: Books "test")

Failed Test:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
  - Elements must only use permitted ARIA attributes – WCAG 4.1.2
- Aria-Allowed-Role: Info and Relationships Level A: 1 Failed
  - Ensure all HTML elements with a role attribute are allowed to be assigned the role value.
    WCAG 1.31 , WCAG 4.2.1
  - Comment: ensure role attribute has an appropriate value for the element
- Colour-contrast: Contrast (Minimum) Level AA: 23 Failed
  - Elements must have sufficient colour contrast – WCAG 1.4.3

Native Widgets: Expected input Level A: 1 Failed
- A native widget must have a label and/or instructions that identify the expected input. – WCAG 3.3.2
  - Comment: Not all widgets for each book is labelled or listed

Primo – The Library Card

Failed Test:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
    - Elements must only use permitted ARIA attributes – [WCAG 4.1.2](#)
- Aria-Allowed-Role: Info and Relationships Level A: 1 Failed
    - Ensure all HTML elements with a role attribute are allowed to be assigned the role value.
    [WCAG 1.31](#) , [WCAG 4.2.1](#)
    - Comment: ensure role attribute has an appropriate value for the element
- Colour-contrast: Contrast (Minimum) Level AA: 23 Failed
    - Elements must have sufficient colour contrast [– WCAG 1.4.3](#)

Headings: No Missing Headings Level A: 10 Failed
- Text that looks like a heading must be coded as a heading –
[WCAG 1.3.1](#), [WCAG 2.4.6](#)
    - Comment: Neither of the tabs is coded as a heading
    - Comment: Neither of the sections in each tab is labelled as a heading

ePayments

*Could not access the server – error: server IP address could not be found.

Sports Online

*Could not access the server – error: refused to connect

Abyasa

Abyasa – Landing Page

Landmarks: Primary Content Level A: 1 Failed
- The "main" landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
  - Comment: Page has no "main" landmark containing primary content

ITrent Web Recruitment

ITrent Web Recruitment – Job Search

Headings: No Missing Headings Level A: 1 Failed
- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
    - o Comment: Neither of the job cards title are coded as headings (job title)