

St Mary's Accessibility Statement – 3rd Party
Public Applications

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Overview

This statement applies to St Mary's University 3rd party applications that are available to students:

- SmartSurvey: <http://www.smartsurvey.co.uk/s/3GDYL/>
- WPM Payment Services: <https://estore.stmarys.ac.uk>
- Primo: <https://library.stmarys.ac.uk/>
- Abyasa: <https://placements.stmarys.ac.uk/pro/>
- ePayments: <https://epayments.stmarys.ac.uk/open/>
- Sports Online: <https://sportonline.stmarys.ac.uk/>
- ITrent Web Recruitment:
https://ce0230li.webitrent.com/ce0230li_webrecruitment

We want as many people as possible to be able to use these applications, including

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard and 2.2 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons.

Smart Survey

Smart Survey – Landing Page

Failed Tests

- Focus: Revealing content Level A:1 Failed
 - Activating a component that reveals hidden content must move input focus into the revealed content - [WCAG 2.4.3](#)
 - Comment:
 - Calendar widget cannot be navigated into using the tab key

WPM Payment Services

WPM Payment Services – Landing Page

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.84 (foreground color: #999999, background color: #ffffff, font size: 10.0pt (13.3333px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #747474 and the original background color: #ffffff to meet a contrast ratio of 4.67:1.
- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
 - Comment:
 - The <html> element does not have a lang attribute
- Link-in-text-block: Use of Colour Level A: 1 Failed
 - Links must be distinguishable without relying on colour [WCAG 1.4.1](#)
 - Comment:
 - The link has no styling (such as underline) to distinguish it from the surrounding text
- Images: Text alternative Level A: 2 Failed
 - A meaningful image must have a text alternative that serves the equivalent purpose - [WCAG 1.1.1](#)
 - Comment:
 - Two images have the same accessible names of “ES”
 - “ES” is not a sufficient description of the image.
- Language of Page: Language of Page Level A: 1 Failed

- A page must have the correct default language - [WCAG 3.1.1](#)
- Comment:
 - Page does not have a html lang attribute
- At 400% Zoom: Adaptable Content: Contrast Level AA: 1 Failure
 - Content must be visible without having to scroll in two dimensions – [WCAG 1.4.10](#)
 - Comment:
 - Content goes off screen and must use both scrolls past 250%

WPM Payment Services – Search (Query: “test”)

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.84 (foreground color: #999999, background color: #ffffff, font size: 10.0pt (13.3333px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #747474 and the original background color: #ffffff to meet a contrast ratio of 4.67:1.
- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
 - Comment:
 - The <html> element does not have a lang attribute
- Link-in-text-block: Use of Colour Level A: 1 Failed
 - Links must be distinguishable without relying on colour [WCAG 1.4.1](#)
 - Comment:
 - The link has no styling (such as underline) to distinguish it from the surrounding text
- Language of Page: Language of Page Level A: 1 Failed
 - A page must have the correct default language - [WCAG 3.1.1](#)
 - Comment:
 - Page does not have a html lang attribute

WPM Payment Services – Module ACT5034 SEM1 26/27

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.84 (foreground color: #999999, background color: #ffffff, font size: 10.0pt (13.3333px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #747474 and the original background color: #ffffff to meet a contrast ratio of 4.67:1.
- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
 - Comment:
 - The <html> element does not have a lang attribute
- Label: Name, Role, Value (Level A): 1 Failure
 - Form elements must have labels – [WCAG 4.1.2](#)
 - Comment:
 - Element does not have an implicit (wrapped) <label>
- Keyboard: Keyboard Navigation Level A: 1 Failure
- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to “-” and “+” buttons near to quantity

Primo

Primo – Landing Page

Failed Test:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use permitted ARIA attributes – [WCAG 4.1.2](#)
 - Comment:
 - Aria-label attribute cannot be used on with no valid role attribute
- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3 (foreground color: #5c92bd, background color: #f3f3f3, font size: 12.4pt (16.5px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #456f90 and the original background color: #f3f3f3 to meet a contrast ratio of 4.82:1.
- List: Info and Relationships Level A: 1 Failed
 - and must only directly contain , <script>, or <template> elements – [WCAG 1.3.1](#)
 - Comment:
 - List element has direct children that are not allowed: I, p
- Aria-Allowed-Role: Info and Relationships Level A: 1 Failed
 - Aria role should be appropriate for the element [WCAG 1.3.1](#) , [WCAG 4.2.1](#)
 - Comment:
 - Aria role heading is not allowed for given element (“Report a problem” button)

- List Item: Info and Relationships (Level A): 5 Failures
 - elements must be contained in a or - [WCAG 1.3.1](#)
 - Comment:
 - List item does not have a , parent element
- Headings: No Missing Headings Level A: 2 Failed
 - Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment:
 - Heading incorrectly labelled as a span element "Welcome to Primo, St Mary's Library Catalogue"
 - Heading incorrectly labelled as a span element "Need some help?"

Primo – Journal Search (Arts, Architecture & Applied Arts)

Failed Test:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use permitted ARIA attributes – [WCAG 4.1.2](#)
 - Comment:
 - Aria label attribute cannot be used on with no valid role attribute
- Aria-Allowed-Role: Info and Relationships Level A: 1 Failed
 - Aria role should be appropriate for the element [WCAG 1.3.1](#) , [WCAG 4.2.1](#)
 - Comment:
 - Aria role heading is not allowed for given element
- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3 (foreground color: #5c92bd, background color: #f3f3f3, font size: 12.4pt (16.5px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #456f90 and the original background color: #f3f3f3 to meet a contrast ratio of 4.82:1.
- Headings: No Missing Headings Level A
 - Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment:
 - Each element in the list should be labelled with a heading tag not a

Primo – Search (Query: Books "test")

Failed Test:

- Aria-prohibited-attr: Name, Role, Value Level A: 1 Failed
 - Elements must only use permitted ARIA attributes – [WCAG 4.1.2](#)
 - Comment:
 - Aria label attribute cannot be used on with no valid role attribute
- Aria-Allowed-Role: Info and Relationships Level A: 1 Failed
 - Aria role should be appropriate for the element [WCAG 1.31](#) , [WCAG 4.2.1](#)
 - Comment:
 - Aria role heading is not allowed for given element
- Colour-contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3 (foreground color: #5c92bd, background color: #f3f3f3, font size: 12.4pt (16.5px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #456f90 and the original background color: #f3f3f3 to meet a contrast ratio of 4.82:1.
- List Item: Info and Relationships (Level A): 1 Failures
 - and must only directly contain , <script> or >template> - [WCAG 1.3.1](#)
 - Comment:
 - List element has direct child that are not allowed: p
- List Item: Info and Relationships (Level A): 5 Failures
 - elements must be contained in a or - [WCAG 1.3.1](#)
 - Comment:
 - List item does not have a , parent element

- Headings: No Missing Headings Level A
 - Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment:
 - Each element in the list should be labelled with a heading tag not a

ePayments

*Could not access the server – error: server IP address could not be found.

Sports Online

*Could not access the server – error: refused to connect

Abyasa

Abyasa – Landing Page

- At 400% Zoom:
 - Scroll to top widget appears as a blank grey square

ITrent Web Recruitment

ITrent Web Recruitment – Job Search

- Headings: No Missing Headings Level A: 1 Failed
 - Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment:
 - Job card on left hand side should have headings using heading tag
- Keyboard: Keyboard Navigation on Focus: 1 Failed
 - Content can be navigated more predictably - [WCAG 3.2.1](#)
 - Comment:
 - The next tab stop “Apply Online” reveals a hidden button “Return to job result”. When removing the tab stop, this button is seen as invisible on the page.