

**St Mary's Accessibility Statement – 3rd
Party Staff Applications**

Contents

Overview	3
Togetherall	5
Togetherall – Landing Page	5
Togetherall – Create Account	6
CELCAT	7
CELCAT – Landing page	7
CELCAT – Login	8
ITrent	9
ITrent – My Pay	9
Parabilis	10
Parabilis – Login	10
Pixieset	11
Pixieset – Landing Page	11
Pixieset – Selected Page (The Vincent Conference)	12
PowerBI	13
PowerBI – Landing Page	13
PowerBI – Account	13
TOPDesk	14
TOPDesk – Home Page Hub Online	14
TOPDesk – Operator Home	14
TOPDesk – Operator ticket	15
TOPDesk – Caller Card	16
Docusign	17
Docusign – Home	17
Legend	18
Legend – Login	18
Uniflow	19
Uniflow – Login	19
Uniflow – Dashboard	19
SMILE	21
SMILE – Dashboard	21

Overview

This statement applies to St Mary's university vendor applications that are available to staff:

- Togetherall – <https://togetherall.com>
- CELCAT (Timetable) – <https://celcat.stmarys.ac.uk>
- CRM Dynamics – <https://stmarys.crm4.dynamics.com>
- ITrent-
https://ce0230li.webitrent.com/ce0230li_ess/ess/dist/#!/main/home/dashboard
- Parabilis – <https://marketplace.parabilis.org.uk>
- Pixieset – <https://stmarysuniversitytwickenham.pixieset.com>
- Power Bi – <https://powerbi.microsoft.com/en-us>
- TOPdesk – <https://stmarys.topdesk.net/tas/secure/login/saml>
- DocuSign – <https://apps.docusign.com/send/home>
- Legend – <https://mobileapp.legendonlineservices.co.uk>
- UniFlow – <https://stmarys.uk.uniflowonline.com>
- SMILE – <https://stmarys.kallidus-suite.com>

We want as many people as possible to be able to use these applications, including.

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications?

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting

accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

These websites are partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons

Togetherall

Togetherall – Landing Page

Failed Tests:

- List: Info and Relationships Level A : 1 Failed
 - List element has direct children that are not allowed – [WCAG 1.3.1](#)
- Aria-Allowed-Role: Info and Relationships Level A: 3 Failed
 - Ensure all HTML elements with a role attribute are allowed to be assigned the role value.
[WCAG 1.3.1](#) , [WCAG 4.2.1](#)
 - Comment: ensure role attribute has an appropriate value for the element
- Presentation-role-conflict: Info and Relationships Level A: 2 Failed
 - Ensure elements marked as presentational are consistently ignored [WCAG 1.3.1](#)
 - Comment: Element does not have a global aria attribute, element is not focusable
- Aria-required-children: Info and Relationships Level A: 1 Failed
 - Elements has children which are not allowed
[WCAG 1.3.1](#)
 - Comment: Certain aria roles must contain particular children
- Aria-hidden-focus: Name, Role, Value Level A: 4 Failed
 - Aria hidden element must not be focusable or contain focusable element [WCAG 4.1.2](#)
- Link-name: Link Purpose (In Context) Level A
 - Element is in tab order and does not have accessible text
 - Element text should have text that is visible to screen readers such as aria label attribute or title attribute
[WCAG: 2.4.4](#), [WCAG 4.1.2](#)
 - Comments: Ensure links have discernible text

Keyboard: Keyboard navigation Level A: 1 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to privacy widgets at the bottom of the page.

Togetherall – Create Account

Failed Tests:

- List: Info and Relationships Level A : 1 Failed
 - List element has direct children that are not allowed – [WCAG 1.3.1](#)

CELCAT

CELCAT – Landing page

Failed Tests:

- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> must have a lang attribute [WCAG 3.1.1](#)

Keyboard: Keyboard navigation Level A: 3 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to all timetables available

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No landmarks found

Headings: No missing headings Level A: 1 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on the page not coded as such

CELCAT – Login

Failed Tests:

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No landmarks found

Headings: No missing headings Level A: 1 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on the page not coded as such

ITrent

ITrent – Home - Dashboard

Failed Tests:

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Calendar content meaning is lost when page is linearized

ITrent – My Pay

Failed Tests:

Headings: No missing headings Level A: 2 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on sections are not labelled (Payslips, p60)

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Calendar content meaning is lost when page is linearized

Parabilis

Parabilis – Login

Failed Tests:

- Label: Name, Role, Value Level A: 1 Failure
 - Form elements must have labels – [WCAG 4.1.2](#)
- Link-in-text-block: Use of Colour Level A: 1 Failure
 - Links must be distinguishable without relying on colour – [WCAG 1.4.1](#)
 -

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to “Forgotten Password” button

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page’s primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No landmarks found

Pixieset

Pixieset – Landing Page

Failed Tests:

- Button-name: Name, Role, Value Level A: 1 Failure
 - Buttons must have discernible text – [WCAG 4.1.2](#)
- Colour-contrast: Contrast (Minimum) Level AA: 80 Failure
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Link-name: Link Purpose (In Context) Level A: 3 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
- Image-alt: Non-text Content Level A: 1 Failure
 - Images must have alternate text – [WCAG 1.1.1](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to “Michael Collins” button

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page’s primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No landmarks found

Headings: No missing headings Level A: 2 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on sections are not labelled

Pixieset – Selected Page (The Vincent Conference)

Failed Tests:

- Button-name: Name, Role, Value Level A: 1 Failure
 - Buttons must have discernible text – [WCAG 4.1.2](#)
- Colour-contrast: Contrast (Minimum) Level AA: 80 Failure
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Link-name: Link Purpose (In Context) Level A: 3 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
- Image-alt: Non-text Content Level A: 1 Failure
 - Images must have alternate text – [WCAG 1.1.1](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Keyboard: Keyboard navigation Level A: 3 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to “Favourites” button
 - Comment: Cannot navigate to any of the pictures
 - Comment: Cannot navigate to “back to top” button

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page’s primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No landmarks found

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: “Back to the Top” button loses its meaning when page is linearized
 - Comment: H1 (heading) becomes inaccessible when page is linearized (colouring disguises it against background image)

PowerBI

PowerBI – Landing Page

Failed Tests:

Keyboard: Keyboard navigation Level A: 7 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to other tab buttons in product overview section
 - Comment: Cannot navigate to other tab buttons in Research and news section

PowerBI – Account

Failed Tests:

Keyboard: Keyboard navigation Level A: 3 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to other tab buttons

Semantics: Table Semantics Level A: 1 Failure

- The information in inserted content is not visible when CSS is turned off – [WCAG 1.3.1](#)

TOPDesk

TOPDesk – Home Page Hub Online

Failed Tests:

Headings: No missing headings Level A: 10 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on sections are not labelled

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: search bar loses its meaning/becomes invisible when page is linearized

TOPDesk – Operator Home

Failed Tests:

Keyboard: Keyboard navigation Level A: 3 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to notifications button on top right
 - Comment: Cannot navigate to refresh button on right hand side
 - Comment: Cannot navigate to any of the menu tabs on the left

Landmarks: Primary Content Level A: 2 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark or navigation

Headings: No missing headings Level A: 8 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on sections are not labelled

Adaptable Content: Contrast Level AA: 1 Failure

- Content must be visible without having to scroll in two dimensions – [WCAG 1.4.10](#)
 - Comment: Content is not available with horizontal scrolling at 400% zoom

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Necessary content is lost when linearized

Semantics: Table Semantics Level A: 1 Failure

- The information in inserted content is not legible when CSS is turned off – [WCAG 1.3.1](#)

TOPDesk – Operator ticket

Failed Tests:

Keyboard: Keyboard navigation Level A: 5 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to dropdown buttons top right
 - Comment: Cannot navigate to 'more options' button next to field inputs
 - Comment: Cannot navigate to other tabs within ticket
 - Comment: Cannot navigate to any of the menu tabs on the left

Landmarks: Primary Content Level A: 2 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark or navigation

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Necessary content is lost when linearized

Semantics: Table Semantics Level A: 1 Failure

- Necessary content is lost when CSS is disabled – [WCAG 1.3.1](#)

TOPDesk – Caller Card

Failed Tests:

Keyboard: Keyboard navigation Level A: 3 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to dropdown buttons top right
 - Comment: Cannot navigate to any of the menu tabs on the left
 - Comment: Cannot navigate to other tabs within ticket

Landmarks: Primary Content Level A: 2 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No main landmark or navigation

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Necessary content is lost when linearized

Semantics: Table Semantics Level A: 1 Failure

- Necessary content is lost when CSS is disabled – [WCAG 1.3.1](#)

Docusign

Docusign – Home

Failed Tests:

- Aria-Allowed-Role: Info and Relationships Level A: 11 Failed
 - Ensure all HTML elements with a role attribute are allowed to be assigned the role value.
[WCAG 1.3.1](#) , [WCAG 4.2.1](#)
 - Comment: ensure role attribute has an appropriate value for the element
- List: Info and Relationships Level A: 1 Failed
 - List element has direct children that are not allowed – [WCAG 1.3.1](#)

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: “Docusign” is not a sufficient description for the page title

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Popup overlaps content in the center of page

Legend

Legend – Login

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 2 Failures
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
- Html-has-lang: Language of Page Level A: 1 Failure
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Image-alt: Non-text Content Level A: 1 Failure
 - Images must have alternate text – [WCAG 1.1.1](#)

Keyboard: Keyboard navigation Level A: 1 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to “forgotten password” button

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: “Legend App Cockpit” is not a sufficient description for the page title

Images: Image Function Level A: 2 Failure

- Every image must be coded as either meaningful or decorative – [WCAG 1.1.1](#)
 - Comment: Logo image is not coded with a value, no accessible name

Language: Language of Page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)

Adaptable Content: Reflow Level AA: 1 Failure

- Content must be visible without having to scroll in two dimension – [WCAG 1.4.10](#)
 - Comment: Content goes off the screen

Uniflow

Uniflow – Login

Failed tests:

- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Image-alt: Non-text Content Level A: 1 Failed
 - Images must have alternate text – [WCAG 1.1.1](#)
- Link-name: Link Purpose (In Context) Level A: 1 Failed
 - Links must have discernible text – [WCAG 2.4.4](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Language: Language of Page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)

Uniflow – Dashboard

Failed Tests:

- Aria-command-name: Name, Role, Value Level A: 9 Failed
 - ARIA commands must have an accessible name – [WCAG 4.1.2](#)
- Aria-input-field-name: Name, Role, Value Level A: 2 Failed
 - ARIA input fields must have an accessible name – [WCAG 4.1.2](#)
- Aria-required-children: Info and Relationships Level A: 12 Failed
 - Certain ARIA roles must contain particular children – [WCAG 1.3.1](#)
- Label: Name, Role, Value Level A: 1 Failed
 - Form elements must have labels - [WCAG 4.1.2](#)
- Aria-allowed-role: Info and Relationships Level A: 1 Failed
 - ARIA role should be appropriate for the element - [WCAG 1.3.1](#)
- Html-has-lang: Language of Page Level A: 1 Failed <html> element must have a lang attribute – [WCAG 3.1.1](#)
- Meta-viewport: Resize Text Level AA: 1 Failed Zooming and scaling must not be disabled – [WCAG 1.4.4](#)
- Scrollable-region-focusable: Keyboard Level A: 2 Failed
 - Scrollable region must have keyboard access [WCAG 2.1.1](#)

Adaptable Content: Resize text Level AA: 1 Failure

- Users must be able to resize text, without using assistive technology, up to 200% with no loss of content or functionality – [WCAG 1.4.4](#)
 - Comment: Content obscured at 200% zoom with no ability to scroll to content

Keyboard: On Focus Level A: 2 Failed

- Navigating to a component must not trigger any unexpected change of context – [WCAG 3.2.1](#)
 - Comment: Tabbing to navigation triggers change in context that obscures items
- Users must be able to navigate to all interactive interface components using a keyboard - [WCAG 2.1.1](#)

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment: No landmarks

Headings: No missing headings Level A: 7 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on sections are not labelled

Language: Language of Page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)

Sequence: CSS positioning Level A: 1 Failure

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Contents of page become distorted and loses functionality

SMILE

SMILE – Dashboard

Failed tests:

Headings: No missing headings Level A: 1 Failures

- Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: Section “Recommended courses” is not labelled as a heading

Sequence: CSS Positioning Level A: 1 Failed

- Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment: Meaningful content is lost upon linearisation of page