

**St Mary's Accessibility Statement – 3rd
Party Staff Applications**

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Overview

This statement applies to St Mary's university vendor applications that are available to staff:

- Togetherall – <https://togetherall.com>
- CELCAT (Timetable) – <https://celcat.stmarys.ac.uk>
- CRM Dynamics – <https://stmarys.crm4.dynamics.com>
- ITrent-
https://ce0230li.webitrent.com/ce0230li_ess/ess/dist/#/main/home/dashboard
- Parabilis – <https://marketplace.parabilis.org.uk>
- Pixieset – <https://stmarysuniversitytwickenham.pixieset.com>
- Power Bi – <https://app.powerbi.com/home?experience=power-bi>
- TOPdesk – <https://stmarys.topdesk.net/tas/secure/login/saml>
- DocuSign – <https://apps.docusign.com/send/home>
- Legend – <https://mobileapp.legendonlineservices.co.uk>
- UniFlow – <https://stmarys.uk.uniflowonline.com>
- SMILE – <https://stmarys.kallidus-suite.com>

We want as many people as possible to be able to use these applications, including.

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications?

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this

website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

These websites are partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA and 2.2 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons

Togetherall

Togetherall – Landing Page

Failed Tests:

- **Aria-Allowed-Role: Info and Relationships Level A: 4 Failed**
 - Ensure all HTML elements with a role attribute are allowed to be assigned the role value.
[WCAG 1.31](#) , [WCAG 4.2.1](#)
 - Comment:
 - ARIA role tab panel is not allowed for the given element
 - ARIA role img is not allowed for the given element
- **Aria-hidden-focus: Name, Role, Value Level A: 4 Failed**
 - Aria hidden element must not be focusable or contain focusable element [WCAG 4.1.2](#)
 - Comment:
 - Focusable content should have tabindex="-1" or be removed from the DOM
- **Colour-Contrast: Contrast (Minimum) Level AA: 5 Failed**
 - Ensure contrast between foreground and background colour meets WCAG 2 AA minimum contrast ratio thresholds
[WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 4.39 (foreground color: #008780, background color: #ffffff, font size: 12.0pt (16px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground colour: #008079 and the original background colour: #ffffff to meet a contrast ratio of 4.81:1.
- **Presentation-role-conflict: Info and Relationships Level A: 1 Failed**

- Ensure elements marked as presentational do not have a global or tab index so that all screen readers ignore them
[WCAG 1.31](#)
- Comment:
 - Element is not focusable

Togetherall – Create Account

Failed Tests:

- List: Info and Relationships Level A : 1 Failed
 - Ensure that lists are structured correctly– [WCAG 1.3.1](#)
 - Comment:
 - List element has direct children that are not allowed: p
- Colour Contrast: Contrast (Minimum) Level AA: 4 Failed
 - Ensure contrast between foreground and background colour meets WCAG 2 AA minimum contrast ratio thresholds [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 4.39 (foreground color: #008780, background color: #ffffff, font size: 12.0pt (16px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground colour: #008079 and the original background colour: #ffffff to meet a contrast ratio of 4.81:1.
- Keyboard: Keyboard navigation Level A:
 - Footer – Tab stop function works (to select a link), but no visual element to show which link the tab stop is at.

CELCAAT

CELCAAT – Landing page

Failed Tests:

- **Html-has-lang: Language of Page Level A: 1 Failed**
 - Ensure every HTML document has a lang attribute [WCAG 3.1.1](#)
 - Comment:
 - The xml:lang attribute is not valid on HTML pages, use the lang attribute.
- **Colour Contrast: Contrast (Minimum) Level AA: 1 Failed**
 - Ensure contrast between foreground and background colour meets WCAG 2 AA minimum contrast ratio thresholds [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.51 (foreground color: #7b7a7e, background color: #e6eae9, font size: 10.5pt (14px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #68676b and the original background color: #e6eae9 to meet a contrast ratio of 4.63:1.
- **At 400% Zoom: Content is not centralised**
 - Comment:
 - Timetable selection is no longer visible and goes off the page
 - No horizontal or vertical scroll to navigate it
- **Keyboard: Keyboard navigation Level A:**
 - Comment:
 - Cannot navigate to all timetables available

CELCAT – Login

Failed Tests:

- Colour Contrast: Contrast (Minimum) Level AA: 3 Failed
 - Ensure contrast between foreground and background colour meets WCAG 2 AA minimum contrast ratio thresholds [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.51 (foreground color: #7b7a7e, background color: #e6eae9, font size: 10.5pt (14px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #68676b and the original background color: #e6eae9 to meet a contrast ratio of 4.63:1.
- Html-has-lang: Language of Page Level A: 1 Failed
 - Ensure every HTML document has a lang attribute [WCAG 3.1.1](#)
 - Comment:
 - The xml:lang attribute is not valid on HTML pages, use the lang attribute.
- Image-alt: Non-text Content Level A: 1 Failed
 - Ensure elements have alternative text or a role of none or presentation [WCAG 1.1.1](#)
 - Comment:
 - Element does not have an alt attribute
- At 400% Zoom: Content is not centralised
 - Comment:
 - Timetable selection is no longer visible and goes off the page
 - No horizontal or vertical scroll to navigate it
- Keyboard: Keyboard navigation Level A:
 - Comment:
 - Does not make a tab stop on exit button on top right

CRM Dynamics

*Could not access the server – no access to this environment

ITrent

ITrent – My Time

Failed Tests:

- Aria-hidden-focus: Name, Role, Value Level A: 4 Failed
 - Ensure aria hidden element are not focusable nor contain focusable elements [WCAG 4.1.2](#)
 - Comment:
 - Focusable content should have tabindex="-1" or be removed from the DOM

ITrent – My Pay

- Link-name: Link Purpose (In Context) (Level A): 3 Failed
 - Ensure links have discernible text [WCAG 2.4.4](#) , [WCAG 4.1.2](#)
 - Comment:
 - Element does not have text that is visible to screen readers

ITrent – All Pages

- Keyboard: Keyboard navigation Level A:
 - Comment:
 - Does not make a tab stop to other page tabs (only navigates to the tab that's opened)

Parabilis

Parabilis – Login

Failed Tests:

- Label: Name, Role, Value Level A: 1 Failure
 - Ensure every form element has a label – [WCAG 4.1.2](#)
 - Comment:
 - Form element has explicit <label> that is hidden
 - Element does not have an implicit (wrapped) <label>
- Link-in-text-block: Use of Colour Level A: 1 Failure
 - Ensure links are distinguished from surrounding text in a way that does not rely on colour – [WCAG 1.4.1](#)
 - The link has no styling (such as underline) to distinguish it from the surrounding text
- Keyboard: Keyboard navigation Level A:
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to “Forgotten Password” button

Pixieset

Pixieset – Landing Page

Failed Tests:

- Button-name: Name, Role, Value Level A: 1 Failure
 - Buttons must have discernible text – [WCAG 4.1.2](#)
 - Comment:
 - Element does not have inner text that is visible to screen readers
- Colour Contrast: Contrast (Minimum) Level AA: 72 Failed
 - Ensure contrast between foreground and background colour meets WCAG 2 AA minimum contrast ratio thresholds [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 4.41 (foreground color: #787878, background color: #ffffff, font size: 8.6pt (11.5px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #727272 and the original background color: #ffffff to meet a contrast ratio of 4.81:1.
- Link-name: Link Purpose (In Context) Level A: 3 Failures
 - Ensure links have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text is visible to screen readers
- Image-alt: Non-text Content Level A: 1 Failure
 - Ensure elements have alternative text or a role of none or presentation – [WCAG 1.1.1](#)
 - Comment:
 - Element does not have an alt attribute

- Headings: No missing headings Level A: 18 Failures
 - Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment: All headings on each album sections are not using a heading tag

Pixieset – Selected Page (2026 Graduation)

Failed Tests:

- Colour Contrast: Contrast (Minimum) Level AA: 5 Failed
 - Ensure contrast between foreground and background colour meets WCAG 2 AA minimum contrast ratio thresholds [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 4.41 (foreground color: #787878, background color: #ffffff, font size: 6.8pt (9px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #727272 and the original background color: #ffffff to meet a contrast ratio of 4.81:1.
- Link-name: Link Purpose (In Context) Level A: 4 Failures
 - Ensure links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text that is visible to screen readers
- Image-alt: Non-text Content Level A: 3 Failure
 - Ensure elements have alternative text or a role of none or presentation – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element does not have an alt attribute
- List: Info and Relationships (Level A) : 1 Failure
 - Ensure that lists are structured correctly [WCAG 1.3.1](#)
 - Comments:
 - List element has direct children that are not allowed: div
- Keyboard: Keyboard navigation Level A: 3 Failure

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
- Comment:
 - Cannot navigate to “Favourites” button
 - Cannot navigate to any of the pictures

PowerBI

PowerBI – Landing Page

Failed Tests:

- Keyboard: Keyboard navigation Level A: 3 Failure
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to tabs Favourites, My Apps, From External Orgs
- At 400% Zoom: Blocked Content:
 - Cannot view all columns of the table inside 'Recent' Tab and its values

TOPDesk

TOPDesk – Home Page Hub Online (Self Service)

Failed Tests:

- Headings: No missing headings Level A: 10 Failures
 - Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment:
 - All headings on sections are not labelled

TOPDesk – Operator Home

Failed Tests:

- Frame-title: Name, Role, Value (Level A) : 2 Failures
 - Ensure <iframe> and <frame> elements have an accessible name [WCAG 4.1.2](#)
 - Comment:
 - Element has no title attribute
- Image-alt: Non-text Content Level A: 3 Failure
 - Ensure elements have alternative text or a role of none or presentation – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element does not have an alt attribute
- Input-image-alt: Non-text Content Level A: 29 Failure
 - Ensure <input type="image"> elements have an alternative text – [WCAG 1.1.1](#), [WCAG 4.1.2](#)
 - Comment:
 - Element has no an alt attribute
- Nested-interactive: Name, Role, Value (Level A): 8 Failure
 - Ensure interactive controls are not nested as they are not always announced by screen readers or can cause focus

problems for assistive technologies – [WCAG 1.1.1](#), [WCAG 4.1.2](#)

- Comment:
 - Using a negative tabindex on an element inside an interactive control does not prevent assistive technologies from focusing the element (even with aria-hidden="true")
- Keyboard: Keyboard navigation Level A: 2 Failure
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to refresh button on right hand side
 - Cannot navigate to any of the menu tabs on the left
- Heading: No missing headings Level A: 8 Failures
 - Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment:
 - All headings on sections are not labelled with a heading tag
- At 400% Zoom:
 - Comment:
 - Content must be visible without having to scroll in two dimensions
 - Edit Tab on left menu is not accessible
- Sequence: CSS positioning Level A: 1 Failure
 - Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment:
 - Necessary content is lost when linearized
- Semantics: Table Semantics Level A: 1 Failure
 - The information in inserted content is not legible when CSS is turned off – [WCAG 1.3.1](#)

TOPDesk – Operator ticket

Failed Tests:

- Aria-Allowed-Role: Info and Relationships Level A: 1 Failure
 - Ensure role attribute has appropriate value for the element – [WCAG 1.3.1](#) , [WCAG 4.1.2](#)
 - Comment:
 - Aria role alert is not allowed for given element
- Aria-required-attr: Name, Role, Value (Level A): 8 Failures
 - Ensure elements with Aria roles have all required aria attributes - [WCAG 4.1.2](#)
 - Comment:
 - Required ARIA attribute not present: aria-expands, aria-controls
- Colour Contrast: Contrast (Minimum) Level AA: 6 Failed
 - Ensure contrast between foreground and background colour meets WCAG 2 AA minimum contrast ratio thresholds [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.24 (foreground color: #707070, background color: #d1d1d1, font size: 9.8pt (13px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #5a5a5a and the original background color: #d1d1d1 to meet a contrast ratio of 4.52:1
 - Or use background color: #fcfcfc and the original foreground color: #707070 to meet a contrast ratio of 4.83:1.
- Frame-title: Name, Role, Value (Level A) : 3 Failures
 - Ensure <iframe> and <frame> elements have an accessible name [WCAG 4.1.2](#)
 - Comment: Element has not title attribute
- Input-image-alt: Non-text Content Level A: 8 Failure
 - Ensure <input type="image"> elements have an alternative text – [WCAG 1.1.1](#), [WCAG 4.1.2](#)

- Comment:
 - Element has no alt attribute
- Link-name: Link Purpose (In Context) Level A: 17 Failures
 - Ensure links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text that is visible to screen readers
- Nested-interactive: Name, Role, Value (Level A): 10 Failure
 - Ensure interactive controls are not nested as they are not always announced by screen readers or can cause focus problems for assistive technologies – [WCAG 1.1.1](#), [WCAG 4.1.2](#)
 - Comment:
 - Using a negative tabindex on an element inside an interactive control does not prevent assistive technologies from focusing the element (even with aria-hidden="true")
- Keyboard: Keyboard navigation Level A
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to dropdown buttons top right
 - Cannot navigate to 'more options' button next to field inputs
 - Cannot navigate to other tabs within ticket
 - Cannot navigate to any of the menu tabs on the left
 - Tab stops remain stuck inside the help call request section
- Sequence: CSS positioning Level A: 1 Failure
 - Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment:
 - Necessary content is lost when linearized

- Semantics: Table Semantics Level A: 1 Failure
 - Necessary content is lost when CSS is disabled – [WCAG 1.3.1](#)
- At 400% Zoom: Blocked Content
 - Comment:
 - Main content becomes blocked by header panel and Knowledge Base Suggestions
 - Edit Tab on left menu is not accessible

TOPDesk – Caller Card

Failed Tests:

- Aria-Allowed-Role: Info and Relationships Level A: 1 Failure
 - Ensure role attribute has appropriate value for the element – [WCAG 1.3.1](#) , [WCAG 4.1.2](#)
 - Comment:
 - Aria role checkbox is not allowed for the given element
- Aria-required-attr: Name, Role, Value (Level A): 7 Failures
 - Ensure elements with Aria roles have all required aria attributes - [WCAG 4.1.2](#)
 - Comment:
 - Required ARIA attribute not present: aria-expands, aria-controls
- Button-name: Name, Role, Value Level A: 1 Failure
 - Buttons must have discernible text – [WCAG 4.1.2](#)
 - Comment:
 - Element does not have inner text that is visible to screen readers
- Frame-title: Name, Role, Value (Level A) : 2 Failures
 - Ensure <iframe> and <frame> elements have an accessible name [WCAG 4.1.2](#)
 - Comment:
 - Element has not title attribute
- Image-alt: Non-text Content Level A: 1 Failed
 - Ensure elements have alternative text or a role of none or presentation [WCAG 1.1.1](#)
 - Comment:
 - Element does not have an alt attribute
- Input-image-alt: Non-text Content Level A: 8 Failure
 - Ensure <input type="image"> elements have an alternative text – [WCAG 1.1.1](#), [WCAG 4.1.2](#)
 - Comment:
 - Element has no alt attribute

- Label: Name, Role, Value Level A: 4 Failure
 - Ensure every form element has a label – [WCAG 4.1.2](#)
 - Comment:
 - Form element has explicit <label> that is hidden
 - Element does not have an implicit (wrapped) <label>

- Nested-interactive: Name, Role, Value (Level A): 11 Failure
 - Ensure interactive controls are not nested as they are not always announced by screen readers or can cause focus problems for assistive technologies – [WCAG 1.1.1](#), [WCAG 4.1.2](#)
 - Comment:
 - Using a negative tabindex on an element inside an interactive control does not prevent assistive technologies from focusing the element (even with aria-hidden="true")

- Keyboard: Keyboard navigation Level A
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to other tabs within ticket
 - Cannot navigate to any of the menu tabs on the left
 - Cannot navigate to dropdown buttons top right (New second line call, Create, Update)
 - Cannot navigate to tabs (Major calls(), Changes)

- Sequence: CSS positioning Level A: 1 Failure
 - Meaningful content positioned on the page using CSS must retain its meaning when CSS is disabled – [WCAG 1.3.2](#)
 - Comment:
 - Necessary content is lost when linearized

- Semantics: Table Semantics Level A: 1 Failure
 - Necessary content is lost when CSS is disabled – [WCAG 1.3.1](#)

- At 400% Zoom: Blocked Content
 - Comment:
 - Main content becomes blocked by header panel and Knowledge Base Suggestions

- Edit Tab on left menu is not accessible

Docusign

Docusign – Home

Failed Tests:

No failed tests

Legend

Legend – Login

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 5 Failed
 - Ensure contrast between foreground and background colour meets WCAG 2 AA minimum contrast ratio thresholds [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.63 (foreground color: #428bca, background color: #ffffff, font size: 10.5pt (14px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use foreground color: #3776ab and the original background color: #ffffff to meet a contrast ratio of 4.84:1.
- Html-has-lang: Language of Page Level A: 1 Failed
 - Ensure every HTML document has a lang attribute [WCAG 3.1.1](#)
 - Comment:
 - The <html> element does not have a lang attribute
- Image-alt: Non-text Content Level A: 1 Failed
 - Ensure elements have alternative text or a role of none or presentation [WCAG 1.1.1](#)
 - Comment:
 - Element does not have an alt attribute
- Keyboard: Keyboard navigation Level A: 1 Failure
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to “forgotten password” button
- Language: Language of Page Level A: 1 Failure

- A page must have the correct default language – [WCAG 3.1.1](#)

Uniflow

Uniflow – Login

Failed tests:

- **Html-has-lang: Language of Page Level A: 1 Failed**
 - Ensure every HTML document has a lang attribute [WCAG 3.1.1](#)
 - Comment:
 - The <html> element does not have a lang attribute
- **Image-alt: Non-text Content Level A: 1 Failed**
 - Ensure elements have alternative text or a role of none or presentation [WCAG 1.1.1](#)
 - Comment:
 - Element does not have an alt attribute
- **Link-name: Link Purpose (In Context) Level A: 1 Failures**
 - Ensure links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text that is visible to screen readers
- **Link-name: Link Purpose (In Context) Level A: 1 Failed**
 - Links must have discernible text – [WCAG 2.4.4](#)
- **Meta-viewport: Resize Text Level AA: 1 Failure**
 - Ensure <meta name="viewport"> does not have disable text scaling and zooming – [WCAG 1.4.4](#)
 - Comment:
 - User scalable=no on <meta> tag disables zooming on mobile devices
- **Language: Language of Page Level A: 1 Failure**
 - A page must have the correct default language – [WCAG 3.1.1](#)

Uniflow – Dashboard

Failed Tests:

- Aria-Allowed-Role: Info and Relationships Level A: 1 Failure
 - Ensure role attribute has appropriate value for the element – [WCAG 1.3.1](#) , [WCAG 4.1.2](#)
 - Comment:
 - Aria role application is not allowed for given element
- Aria-command-name: Name, Role, Value Level A: 7 Failed
 - Ensure every aria button, link, and menu item has an accessible name - [WCAG 4.1.2](#)
 - Comment:
 - Element does not have a text that is visible to screen readers
- Aria-input-field-name: Name, Role, Value Level A: 2 Failed
 - Ensure every aria input field has an accessible name – [WCAG 4.1.2](#)
 - Comment:
 - Aria-label attribute does not exist or is empty
- Aria-required-children: Info and Relationships Level A: 12 Failed
 - Ensure elements with an Aria role that require child roles contain them – [WCAG 1.3.1](#)
- Html-has-lang: Language of Page Level A: 1 Failed
 - Ensure every HTML document has a lang attribute [WCAG 3.1.1](#)
 - Comment:
 - The <html> element does not have a lang attribute
- Label: Name, Role, Value Level A: 1 Failure
 - Ensure every form element has a label – [WCAG 4.1.2](#)
 - Comment:
 - Form element has explicit <label> that is hidden
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Ensure <meta name= “viewport”> does not have disable text scaling and zooming – [WCAG 1.4.4](#)

- Comment:
 - User scalable=no on <meta> tag disables zooming on mobile devices
- At 400% Zoom: Content blocked and unable to navigate
 - Comment:
 - Left menu has inaccessible elements
 - Main content blocked by header and left menu
- Keyboard: Keyboard navigation Level A:
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Unable to navigate to all buttons
- Headings: No missing headings Level A: 8 Failures
 - Text that looks like a heading must be coded as a heading – [WCAG 1.3.1](#), [WCAG 2.4.6](#)
 - Comment:
 - All headings on each section are not labelled using heading tags
- Language: Language of Page Level A: 1 Failure
 - A page must have the correct default language – [WCAG 3.1.1](#)

SMILE

SMILE – Home

Failed tests:

- Aria-hidden-focus: Name, Role, Value Level A: 4 Failed
 - Aria hidden element must not be focusable or contain focusable element [WCAG 4.1.2](#)
 - Comment:
 - Focusable content should have tabindex="-1" or be removed from the DOM