

St Mary's Accessibility Statement – 3rd
Party Student Applications

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Overview

This statement applies to St Mary's University 3rd party applications that are available to students;

- EZ Proxy - <http://stmarys.idm.oclc.org/login?url=>
- Glide Web Portal – <https://my.glidestudent.co.uk/account/login>
- Launchpad - <http://www.launchpadpsychometrics.com/>
- MCR SimmPay website - <https://stmarysuniversity.mcr-symphony.net/loyaltyweb/login.aspx>
- Studentpad - <https://www.stmarysstudentpad.co.uk/Accommodation>
- TargetConnect - <https://careers.stmarys.ac.uk/user/login.html>
<https://careers.stmarys.ac.uk/unauthorisedGraduate/register.html>
- Zoom - <https://stmarys.zoom.us/>
- Gorilla Experiment Builder – gorilla.sc

We want as many people as possible to be able to use these applications, including

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons.

EZ Proxy

EZ Proxy - Login

All failed instances are listed below:

Failed Tests:

- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – WCAG 3.1.1
- Label Name, Role, Value Level A: 2 Failed
 - Form elements must have labels - WCAG 4.1.2
- Image-alt: Non-text Content Level A: 1 Failed
 - Images must have alternate text – WCAG 1.1.1

Glide Web Portal

Glide Web Portal – Login

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 8 Failed
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Link-name: Link Purpose (In Context) Level A: 2 Failed
 - Links must have discernible text – WCAG 2.4.4, WCAG 4.1.2

Glide Web Portal - Support

All failed instances are listed below:

Failed Tests:

- Button-name: Name, Role, Value Level A: 1 Failures
 - Buttons must have discernible text – WCAG 4.1.2
- Colour-contrast: Contrast (Minimum) Level AA: 2 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Image-alt: Non-text Content:12 Failures
 - Images must have alternate text – WCAG 1.1.1
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – WCAG 2.4.4, WCAG 4.1.2

Keyboard: Keyboard navigation Level A: 2 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - Comment: Cannot navigate to widgets at the bottom of the page.

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark

Glide Web Portal – Contact Us

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 2 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Image-alt: Non-text Content: 6 Failures
 - Images must have alternate text – WCAG 1.1.1
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – WCAG 2.4.4, WCAG 4.1.2

Keyboard: Keyboard navigation Level A: 2 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - Comment: Cannot navigate to widgets at the bottom of the page.

Glide Web Portal – Basket

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 4 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – WCAG 2.4.4, WCAG 4.1.2

Keyboard: Keyboard navigation Level A: 2 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - Comment: Cannot navigate to widgets at the bottom of the page.

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark

LaunchPad Psychometrics

LaunchPad Psychometrics – Landing Page

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 7 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Meta-viewport: Resize Text Level AA: 1 Failures
 - Zooming and scaling must not be disabled – WCAG 1.4.4

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark

Repetitive Content: Bybass Blocks Level A: 1 Failure

- A page must provide a keyboard-accessible method to bypass repetitive content – WCAG 2.4.1

LaunchPad Psychometrics – Login Page

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 1 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Html-has-lang: Language of Page Level A: 1 Failure
 - <html> element must have a lang attribute – WCAG 3.1.1
- Label: Name, Role, Value Level A: 2 Failures
 - Form Elements must have labels – WCAG 4.1.2

Keyboard: Keyboard navigation Level A: 1 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - Comment: Cannot navigate to login button

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
Comment: No main landmark

Language: Language of page Level A: 1 Failure

- A page must have the correct default language – WCAG 3.1.1
 - Comment: No html lang attribute

MCR SimmPay

MCR SimmPay – Register Page

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 1 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Link-in-text-block: Use of Colour Level A: 1 Failure
 - Links must be distinguishable without relying on colour – WCAG 1.4.1
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – WCAG 1.4.4

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark, no landmarks found

Links: Link Function Level A: 4 Failures

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: Elements that are widgets have no role value

Native Widgets: Non-text Content Level A: 3 Failures

- The accessible description must include any additional visible instructions/text equivalent – WCAG 1.1.1
 - Comment: Elements that are widgets have no accessibility description value

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – WCAG 2.4.2
 - Comment: "St Mary's University" is not a sufficient description for the page title

MCR SimmPay – Home

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 1 Failure
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – WCAG 1.4.4
- Select-name: Name, Role, Value Level A: 1 Failure
 - Select element must have accessible name – WCAG 4.1.2

Keyboard: Keyboard navigation Level A: 3 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - Comment: Cannot navigate any of the tabs in Loading Funds, Recent Activity or Vouchers

Focus: Visible Focus Level AA: 3 Failures

- Components must provide a visible indication when they have the input focus – WCAG 2.4.7
 - Comments: In reference to the missing keyboard navigation above

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content – WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark, no landmarks found

Headings: No missing headings Level A: 2 Failures

- Text that looks like a heading must be coded as a heading – WCAG 1.3.1, WCAG 2.4.6
 - Comment: All headings on the page not coded as such

Links: Link Function Level A: 3 Failures

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: Elements that are widgets have no role value

Student Pad

Student Pad – Landing Page

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 5 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Link-name: Link Purpose (In Context) Level A: 1 Failure
 - Links must have discernible text – WCAG 2.4.4, WCAG 4.1.2

Keyboard: Keyboard navigation Level A: 1 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - Comment: Cannot navigate to map button

Focus: Visible Focus Level AA: 3 Failures

- Components must provide a visible indication when they have the input focus – WCAG 2.4.7
 - Comments: In reference to the missing keyboard navigation above

Headings: No missing headings Level A: 3 Failures

- Text that looks like a heading must be coded as a heading – WCAG 1.3.1, WCAG 2.4.6
 - Comment: All headings on the page not coded as such

Links: Link Function Level A: 5 Failures

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: 5 elements have no accessible names

Student Pad – My Student Pad

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 5 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
 -

Links: Link Function Level A: 5 Failures

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – WCAG 4.1.2
 - Comment: 5 elements have no accessible names

Student Pad – Housing Advice

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 5 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3

Headings: No missing headings Level A: 14 Failures

- Text that looks like a heading must be coded as a heading – WCAG 1.3.1, WCAG 2.4.6
Comment: All headings on the page not coded as such on widgets

Keyboard: Keyboard navigation Level A: 8 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – WCAG 2.1.1
 - Comment: Cannot navigate to enquiry button or any of the filters

Target Connect

Target Connect – Landing Page

All failed instances are listed below:

Failed Tests:

- Aria-roles: Name, Role, Value Level A: 1 Failure
 - ARIA roles used must conform to valid values – [WCAG 4.1.2](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Links: Link Function Level A: 1 Failure

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – [WCAG 4.1.2](#)
 - Comment: Elements that are widgets have no role value or label

Page Navigation: Page Titled Level A: 1 Failure

- A web page must have a title that describes its topic or purpose – [WCAG 2.4.2](#)
 - Comment: “St Mary’s University” is not a sufficient description for the page title

Target Connect – Register

All failed instances are listed below:

Failed Tests:

- Aria-roles: Name, Role, Value Level A: 1 Failure
 - ARIA roles used must conform to valid values – [WCAG 4.1.2](#)
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)

Keyboard: Keyboard navigation Level A: 2 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to value of ‘yes’ for radio buttons

Landmarks: Primary Content Level A: 1 Failure

- The main landmark must contain all of the page's primary content –
WCAG 1.3.1, WCAG 2.4.1
 - Comment: No main landmark

Zoom

Zoom – Landing Page

All failed instances are listed below:

Failed Tests:

- Colour-contrast: Contrast (Minimum) Level AA: 6 Failures
 - Elements must meet minimum colour contrast ratio thresholds – WCAG 1.4.3
- Meta-viewport: Resize Text Level AA: 1 Failure
 - Zooming and scaling must not be disabled – WCAG 1.4.4

Gorilla

Gorilla – Landing Page

All failed instances are listed below:

Failed Tests:

- List : Info and Relationships Level A : 1 Failed
 - List element has direct children that are not allowed – [WCAG 1.3.1](#)

Keyboard: Keyboard navigation Level A: 2 Failures

- Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment: Cannot navigate to Product, Community in navigation bar

Links: Link Function Level A: 2 Failures

- If an anchor element functions as a custom widget, it must have the appropriate ARIA widget role – [WCAG 4.1.2](#)
 - Comment: Elements (Product and Community in Nav bar) are coded as links incorrectly, should be buttons instead