

St Mary's Accessibility Statement – 3rd
Party Student Applications

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Overview

This statement applies to St Mary's University 3rd party applications that are available to students;

- EZ Proxy - <http://stmarys.idm.oclc.org/login?url=>
- Glide Web Portal – <https://my.glidestudent.co.uk/account/login>
- Launchpad - <http://www.launchpadpsychometrics.com/>
- MCR SimmPay website - <https://stmarysuniversity.mcr-symphony.net/loyaltyweb/login.aspx>
- Studentpad - <https://www.stmarysstudentpad.co.uk/Accommodation>
- TargetConnect - <https://careers.stmarys.ac.uk/user/login.html>
<https://careers.stmarys.ac.uk/unauthorisedGraduate/register.html>
- Zoom - <https://stmarys.zoom.us/>
- Gorilla Experiment Builder – gorilla.sc

We want as many people as possible to be able to use these applications, including

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader

How accessible are these applications

We know that some parts of these applications are not fully accessible as described in the non-accessible content section.

Feedback and contact information

We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this Applications accessibility

We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard and 2.2 AA standard, due to the non-compliances and exemptions listed below.

Non-Accessible content

The content listed below is non-accessible for the following reasons.

EZ Proxy

EZ Proxy - Login

All failed instances are listed below:

Failed Tests:

- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
 - Comment:
 - The <html> element does not have a lang attribute
- Label: Name, Role, Value Level A: 2 Failed
 - Form elements must have labels - [WCAG 4.1.2](#)
 - Comment:
 - Element does not have an implicit (wrapped) <label>
- Image-alt: Non-text Content Level A: 1 Failed
 - Images must have alternate text – [WCAG 1.1.1](#)
 - Comment:
 - Element does not have an alt attribute (login key image)
- Landmarks: Primary Content Level A: 1 Failure
 - The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment:
 - No main landmark

Glide Web Portal

Glide Web Portal – Login

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 8 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.16 (foreground color: #b0b0b0, background color: #ffffff, font size: 9.0pt (12px), font weight: normal). Expected contrast ratio of 4.5:1
 - Element has insufficient color contrast of 2.14 (foreground color: #2cca73, background color: #ffffff, font size: 9.0pt (12px), font weight: bold). Expected contrast ratio of 4.5:1
- Link-name: Link Purpose (In Context) Level A: 2 Failed
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text that is visible to screen readers
- Keyboard: Keyboard navigation Level A: 2 Failures
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to widgets at the bottom of the page (T&C, Help)
- Landmarks: Primary Content Level A: 1 Failure
 - The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment:

- No main landmark
- Image-alt: Non-text Content:1 Failures
 - Images must have alternate text – [WCAG 1.1.1](#)
 - Comment:
 - Glide Logo in nav bar should have a better description and alt that matches the image

Glide Web Portal - Support

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 8 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.16 (foreground color: #b0b0b0, background color: #ffffff, font size: 9.0pt (12px), font weight: normal). Expected contrast ratio of 4.5:1
 - Element has insufficient color contrast of 2.14 (foreground color: #2cca73, background color: #ffffff, font size: 9.0pt (12px), font weight: bold). Expected contrast ratio of 4.5:1
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text that is visible to screen readers
- Keyboard: Keyboard navigation Level A: 2 Failures
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to widgets at the bottom of the page (T&C, Help)
- Landmarks: Primary Content Level A: 1 Failure
 - The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment:
 - No main landmark

Glide Web Portal – Contact Us

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 8 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.16 (foreground color: #b0b0b0, background color: #ffffff, font size: 9.0pt (12px), font weight: normal). Expected contrast ratio of 4.5:1
 - Element has insufficient color contrast of 2.14 (foreground color: #2cca73, background color: #ffffff, font size: 9.0pt (12px), font weight: bold). Expected contrast ratio of 4.5:1
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text that is visible to screen readers
- Keyboard: Keyboard navigation Level A: 2 Failures
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to widgets at the bottom of the page (T&C, Help)'

Glide Web Portal – Basket

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.16 (foreground color: #b0b0b0, background color: #ffffff, font size: 9.0pt (12px), font weight: normal). Expected contrast ratio of 4.5:1
 - Element has insufficient color contrast of 2.14 (foreground color: #2cca73, background color: #ffffff, font size: 9.0pt (12px), font weight: bold). Expected contrast ratio of 4.5:1
- Link-name: Link Purpose (In Context) Level A: 2 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text that is visible to screen readers
- Keyboard: Keyboard navigation Level A: 2 Failures
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to widgets at the bottom of the page (T&C, Help)'
- Landmarks: Primary Content Level A: 1 Failure
 - The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment:
 - No main landmark

LaunchPad Psychometrics

LaunchPad Psychometrics – Landing Page

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 9 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.84 (foreground color: #1ba7c5, background color: #ffffff, font size: 37.5pt (50px), font weight: normal). Expected contrast ratio of 3:1
 - Element has insufficient color contrast of 2.96 (foreground color: #ef7219, background color: #ffffff, font size: 26.3pt (35px), font weight: normal). Expected contrast ratio of 3:1
 - Element has insufficient color contrast of 4.32 (foreground color: #717171, background color: #f1f1f1, font size: 13.5pt (18px), font weight: normal). Expected contrast ratio of 4.5:1
 - Element has insufficient color contrast of 2.33 (foreground color: #ffffff, background color: #30c25e, font size: 30.0pt (40px), font weight: normal). Expected contrast ratio of 3:1
- Meta-viewport: Resize Text Level AA: 1 Failures
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)
 - Comment:
 - Maximum-scale on <meta> tag disables zooming on mobile devices
- Landmarks: Primary Content Level A: 1 Failure
 - The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)

- Comment:
 - No main landmark
- Aria-roles: Name, Role, Value Level A: 5 Failure
 - Images should contain an aria role and value – [WCAG 4.1.2](#)
 - Comment:
 - Images have no role or value

LaunchPad Psychometrics – Login Page

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 1 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 2.21 (foreground color: #ffffff, background color: #aeaeae, font size: 10.5pt (14px), font weight: normal). Expected contrast ratio of 4.5:1
 - Element has insufficient color contrast of 2.21 (foreground color: #ffffff, background color: #aeaeae, font size: 10.5pt (14px), font weight: normal). Expected contrast ratio of 4.5:1
- Html-has-lang: Language of Page Level A: 1 Failed
 - <html> element must have a lang attribute – [WCAG 3.1.1](#)
 - Comment:
 - The <html> element does not have a lang attribute
- Label: Name, Role, Value Level A: 2 Failed
 - Form elements must have labels - [WCAG 4.1.2](#)
 - Comment:
 - Element does not have an implicit (wrapped) <label>
- Keyboard: Keyboard navigation Level A: 1 Failures
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to login button
- Landmarks: Primary Content Level A: 1 Failure
 - The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment:
 - No main landmark

- Language: Language of page Level A: 1 Failure
 - A page must have the correct default language – WCAG 3.1.1
 - Comment:
 - No html lang attribute

MCR SimmPay

MCR SimmPay – Register Page

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 1 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.01 (foreground color: #ffffff, background color: #009ee0, font size: 10.5pt (14px), font weight: normal). Expected contrast ratio of 4.5:1
 - Use background color: #0078ab and the original foreground color: #ffffff to meet a contrast ratio of 4.91:1.
- Link-in-text-block: Use of Colour Level A: 1 Failure
 - Links must be distinguishable without relying on colour – [WCAG 1.4.1](#)
 - Comment:
 - The link has no styling (such as underline) to distinguish it from the surrounding text
- Meta-viewport: Resize Text Level AA: 1 Failures
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)
 - Comment:
 - User-scalable=no on <meta> tag disabled zooming on mobile devices

MCR SimmPay – Home

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 1 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.01 (foreground color: #ffffff, background color: #009ee0, font size: 10.5pt (14px), font weight: normal). Expected contrast ratio of 4.5:1
- Link-in-text-block: Use of Colour Level A: 1 Failure
 - Links must be distinguishable without relying on colour – [WCAG 1.4.1](#)
 - Comment:
 - The link has no styling (such as underline) to distinguish it from the surrounding text
- Meta-viewport: Resize Text Level AA: 1 Failures
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)
 - Comment:
 - User-scalable=no on <meta> tag disabled zooming on mobile devices
- Aria-roles: Name, Role, Value Level A: 5 Failure
 - Images should contain an appropriate aria role and value – [WCAG 4.1.2](#)
 - Comment:
 - Centre St Marys University logo image has alt = 'click + collect'

Student Pad

Student Pad – Landing Page

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 5 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.05 (foreground color: #ffffff, background color: #009af0, font size: 9.4pt (12.6px), font weight: normal). Expected contrast ratio of 4.5:1
- Link-name: Link Purpose (In Context) Level A: 1 Failures
 - Links must have discernible text – [WCAG 2.4.4](#), [WCAG 4.1.2](#)
 - Comment:
 - Element is in tab order and does not have accessible text
 - Element does not have text that is visible to screen readers
- Keyboard: Keyboard navigation Level A: 1 Failures
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to map button
- Headings: No missing headers Level A: 4 Failures
 - Text that looks like a heading must be coded as a heading – [WCAG 2.1.1](#)
 - Comment:
 - No heading tags for each titled section in page

Student Pad – My Student Pad

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 5 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.05 (foreground color: #ffffff, background color: #009af0, font size: 9.4pt (12.6px), font weight: normal). Expected contrast ratio of 4.5:1

Student Pad – Housing Advice

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 5 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.05 (foreground color: #ffffff, background color: #009af0, font size: 9.4pt (12.6px), font weight: normal). Expected contrast ratio of 4.5:1

Target Connect

Target Connect – Landing Page

All failed instances are listed below:

Failed Tests:

- Aria-roles: Name, Role, Value Level A: 5 Failure
 - Images should contain an appropriate aria role and value – [WCAG 4.1.2](#)
 - Comment:
 - Role must be one of the valid aria roles: header

- Meta-viewport: Resize Text Level AA: 1 Failures
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)
 - Comment:
 - User-scalable=no on <meta> tag disabled zooming on mobile devices

Target Connect – Register

All failed instances are listed below:

Failed Tests:

- Aria-roles: Name, Role, Value Level A: 5 Failure
 - Images should contain an appropriate aria role and value – [WCAG 4.1.2](#)
 - Comment:
 - Role must be one of the valid aria roles: header

- Meta-viewport: Resize Text Level AA: 1 Failures
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)
 - Comment:
 - User-scalable=no on <meta> tag disabled zooming on mobile devices

- Keyboard: Keyboard navigation Level A: 3 Failures
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to each radio option
 - Cannot navigate to 'drag your logo' here section
 - When tab stops at 'Register' button, no feature to show its stopped at this button
- Landmarks: Primary Content Level A: 1 Failures
 - The main landmark must contain all of the page's primary content – [WCAG 1.3.1](#), [WCAG 2.4.1](#)
 - Comment:
 - No main landmark

Zoom

Zoom – Landing Page

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 6 Failed
 - Elements must meet minimum colour contrast ratio thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 3.05 (foreground color: #ffffff, background color: #009af0, font size: 12.8pt (17px), font weight: normal). Expected contrast ratio of 4.5:1
- Meta-viewport: Resize Text Level AA: 1 Failures
 - Zooming and scaling must not be disabled – [WCAG 1.4.4](#)
 - Comment:
 - User-scalable=no on <meta> tag disabled zooming on mobile devices

Gorilla

Gorilla – Landing Page

All failed instances are listed below:

Failed Tests:

- Colour-Contrast: Contrast (Minimum) Level AA: 4 Failed
 - Elements must meet minimum colour contrast ration thresholds – [WCAG 1.4.3](#)
 - Comment:
 - Element has insufficient color contrast of 4.48 (foreground color: #6b7280, background color: #f2f7fd, font size: 10.5pt (14px), font weight: bold). Expected contrast ratio of 4.5:1
- List: Info and Relationships (Level A): 1 Failure
 - and must only directly contain , <script>, or <template> elements – [WCAG 1.3.1](#)
 - Comment:
 - List element has direct children that are not allowed: div
- Keyboard: Keyboard navigation Level A: 2 Failures
 - Users must be able to navigate to all interactive interface components using a keyboard – [WCAG 2.1.1](#)
 - Comment:
 - Cannot navigate to Product, Community in navigation bar
 - Cannot navigate to 'On-demand support' link
- Aria-roles: Name, Role, Value Level A: 2 Failure
 - Images should contain an aria role and value – [WCAG 4.1.2](#)
 - Comment:
 - No role aria role of 'link' given to Academic support widgets