

St Mary's
University
Twickenham
London



Maintenance Issues?



**For all maintenance issues in your room or communal areas
please contact:**

The Maintenance Helpdesk (Monday to Friday 8am - 5pm)
fmhelp@stmarys.ac.uk or 020 8240 4036

Out of Hours maintenance emergencies please contact:
Security Services on 020 8240 4335

Examples of Emergencies

- Leaks
- Smashed window
- No hot water or heating in entire hall
- Loss of power to entire room
- Unable to secure your room

**For any Broadband or Wi-Fi issues
within halls please contact**

- Tel: 0333 123 0115
- Email: studentsupport@glide.co.uk
- Twitter: @GlideStuHelp
- <http://my.glidestudent.co.uk/support>

Guests staying in rooms between June and August please contact the Conferencing Team directly for any issues on: conferences@stmarys.ac.uk or 020 8240 8219

For all Housekeeping or cleaning issues please contact:
housekeeping@stmarys.ac.uk or 020 8240 4153