FLEXIBLE WORKING GUIDANCE

Flexible working is the variation of working hours, times, patterns or location. It enables employees to work in ways that allow them to achieve a balance between work and other personal commitments, and enables the University to manage peaks and troughs in work.

There are many different flexible working practices and below are a number of different options that can be considered by the University.

It is acknowledged that not all options will be suited to all Faculties/Services. Each request should be considered on its own merits and along with the needs of the service area.

	Benefit	Risk
Part-time Working / Reduced hours These are hours that are less than full time hours i.e. 36 hours per week, paid at pro rata of the full-time equivalent salary for the role.	 Hours could be redistributed to other employees, introducing more flexibility and range of skills If the role can be redistributed, possible cost saving Retaining valued employees who cannot work full-time Enhanced work life balance for employee 	 If there are only a few hours available it may be difficult to recruit If the vacant hours are not filled there could be a gap in service delivery The rest of the employee's duties may need to be reassigned
Working Pattern Variation Allows staff to agree a particular work pattern around their own commitments and / or those of the University. This could include adjusting start and finish times, compressed hours etc. (compressed hours will only be agreed by exception with Dean/Director approval for a time limited period i.e. release for professional qualification)	 Allows staff to work flexibly around personal commitments, achieving a better work-life balance Recruitment and selection of staff who cannot work traditional hours 	 If the team is unable to provide cover or the role requires attendance at specific times, this option might not meet the needs of the University Requires a different approach to support and manage employee performance Health and wellbeing implications if compressing hours
Working from Home Allows staff to carry out some or all of their work from home, where the work allows.	 Better work-life balance, that fits with personal commitments Time saved commuting to and from work Attraction and retention of staff 	 Not all roles are suitable for home working, many require personal contact Communication and team building can be challenging
Job Share Involves two people sharing one full-time role on a joint contract	 Offers two different sets of skills and expertise Provides flexibility within the role Increased continuity and coverage of work during absences 	 Uncertainty when replacing a partner who leaves and matching work pattern Relies on good communication Need to manage two staff in the role rather than one

	Benefit	Risk
Term-time only Hours worked during University term-time. Accrued annual leave paid with the salary and no leave taken during term-time.	 Allows staff with school age children to be at home during school holidays Staff will be working during the commonly busier University term-time 	 Will be difficult in departments that are busy all year round University term-time does not match school term-time
Flexi-time Flexi-time allows staff to vary their start and finish times, as long as they cover agreed core hours e.g. 10am to 4pm	 Flexibility for staff and better work-life balance, while not affecting pay Staff can take short periods of time off and make up the time another day Staff can work more hours during busy times and take time back during quieter periods Staff retention 	 Clear and accurate records need to be kept manually by the manager Might not be suitable for all areas with specific busy periods Risks understaffing at some times of the day
Annualised hours These are hours calculated over the year rather than a week. This allows staff to work according to the peaks and troughs of work.	 Could allow staff more time outside of work during quieter periods Can increase efficiency, reduce overtime, and reflect peaks and troughs in work 	 Conflicts with busy periods and staff requesting time at home Clear and accurate records need to be kept manually by the manager Might not be suitable for all areas