## FLEXIBLE WORKING GUIDANCE

Flexible working is the variation of working hours, times, patterns or location. It enables employees to work in ways that allow them to achieve a balance between work and other personal commitments, and enables the University to manage peaks and troughs in work.

There are many different flexible working practices and below are a number of different options that can be considered by the University.
It is acknowledged that not all options will be suited to all Faculties/Services. Each request should be considered on its own merits and along with the needs of the service area.

|  | Benefit | Risk |
| :---: | :---: | :---: |
| Part-time Working / Reduced hours These are hours that are less than full time hours i.e. 36 hours per week, paid at pro rata of the full-time equivalent salary for the role. | - Hours could be redistributed to other employees, introducing more flexibility and range of skills <br> - If the role can be redistributed, possible cost saving <br> - Retaining valued employees who cannot work full-time <br> - Enhanced work life balance for employee | - If there are only a few hours available it may be difficult to recruit <br> - If the vacant hours are not filled there could be a gap in service delivery <br> - The rest of the employee's duties may need to be reassigned |
| Working Pattern Variation <br> Allows staff to agree a particular work pattern around their own commitments and / or those of the University. This could include adjusting start and finish times, compressed hours etc. <br> (compressed hours will only be agreed by exception with Dean/Director approval for a time limited period i.e. release for professional qualification) | - Allows staff to work flexibly around personal commitments, achieving a better work-life balance <br> - Recruitment and selection of staff who cannot work traditional hours | - If the team is unable to provide cover or the role requires attendance at specific times, this option might not meet the needs of the University <br> - Requires a different approach to support and manage employee performance <br> - Health and wellbeing implications if compressing hours |
| Working from Home Allows staff to carry out some or all of their work from home, where the work allows. | - Better work-life balance, that fits with personal commitments <br> - Time saved commuting to and from work <br> - Attraction and retention of staff | - Not all roles are suitable for home working, many require personal contact <br> - Communication and team building can be challenging |
| Job Share Involves two people sharing one full-time role on a joint contract | - Offers two different sets of skills and expertise <br> - Provides flexibility within the role <br> - Increased continuity and coverage of work during absences | - Uncertainty when replacing a partner who leaves and matching work pattern <br> - Relies on good communication <br> - Need to manage two staff in the role rather than one |


|  | Benefit | Risk |
| :---: | :---: | :---: |
| Term-time only Hours worked during University term-time. Accrued annual leave paid with the salary and no leave taken during term-time. | - Allows staff with school age children to be at home during school holidays <br> - Staff will be working during the commonly busier University term-time | - Will be difficult in departments that are busy all year round <br> - University term-time does not match school term-time |
| Flexi-time <br> Flexi-time allows staff to vary their start and finish times, as long as they cover agreed core hours e.g. 10am to 4pm | - Flexibility for staff and better work-life balance, while not affecting pay <br> - Staff can take short periods of time off and make up the time another day <br> - Staff can work more hours during busy times and take time back during quieter periods <br> Staff retention | - Clear and accurate records need to be kept manually by the manager <br> - Might not be suitable for all areas with specific busy periods <br> - Risks understaffing at some times of the day |
| Annualised hours <br> These are hours calculated over the year rather than a week. This allows staff to work according to the peaks and troughs of work. | - Could allow staff more time outside of work during quieter periods <br> - Can increase efficiency, reduce overtime, and reflect peaks and troughs in work | - Conflicts with busy periods and staff requesting time at home <br> - Clear and accurate records need to be kept manually by the manager <br> - Might not be suitable for all areas |

