# Our values

Our values are the foundation of how the University operates on a day-to-day basis, and we strive to embody our vision and values in everything we do. Underpinning our values is a set of behaviours that characterise not only who we are as a higher education institution, but also frame what we strive to be as St Mary's employees.

### Our values and behaviours are:

# St Mary's University Twickenham London Values

### Inclusiveness

We celebrate differences, recognising that everyone is born with a unique identity. St Mary's is a place where students and staff can reach their full potential and make a positive contribution to society.

### Living our value of Inclusiveness means we strive to:

Acknowledge difference without judgement.

Welcome all to our community with warmth, kindness and understanding.

Better ourselves through our contribution to society.

Nurture the talent of those within our community.

Embrace individual uniqueness which strengthens our community.

## Generosity of spirit

Our Generosity of Spirit sets us apart. It can be seen in the encouragement, collegiality, empathy, helpfulness and service to be found across the University.

### Living our value of Generosity of Spirit means we strive to:

Go the extra mile to serve with a smile, encourage friendships and acts of kindness.

Build supportive relationships with our colleagues.

Positively create a culture of support and empowerment.

Be compassionate to those in need.

Be the first to offer a helping hand.

### Respect

We Respect everybody. We treat everyone as we ourselves would want to be treated.

### Living our value of Respect means we strive to:

Communicate openly, honestly and with care.

Treat everyone with fairness.

Move away from criticism and toward understanding.

Listen openly, accepting that others may have different opinions.

Cultivate an environment of empathy and understanding.

### Excellence

We strive to be the best at everything we do. We seek professionalism through setting high standards and continuous improvement in all our practices and work.

### Living our value of Excellence means we strive to:

Be determined in our pursuit of excellence.

Be unwavering in aspiring to the highest standards.

Lead, encourage and inspire others for the benefit of our community and society.

Celebrate our accomplishments and learn from our mistakes.

Work hard towards our shared goals recognising that we achieve more together.