# Accessibility Statement – Student Services Formstack Forms

This statement applies to St Mary's University Student Services Formstack Forms website available to students.

This accessibility statement applies to the St Marys Student Services Formstack Forms website:

https://wellbeing.formstack.com/forms/coronavirus
https://wellbeing.formstack.com/forms/bucs_student_form
https://wellbeing.formstack.com/forms/expression_of_interest
https://wellbeing.formstack.com/forms/lgbt
https://wellbeing.formstack.com/forms/movement_in_halls_request_forms
https://wellbeing.formstack.com/forms/student_senior_resident_application_form
https://wellbeing.formstack.com/forms/host_registration_form
https://wellbeing.formstack.com/forms/homestay_feedback_form
https://wellbeing.formstack.com/forms/safeguarding_reporting
https://wellbeing.formstack.com/forms/reporting_forms
https://wellbeing.formstack.com/forms/student_data_form_copy
https://wellbeing.formstack.com/forms/disability_referral
https://wellbeing.formstack.com/forms/wellbeing_referral
https://wellbeing.formstack.com/forms/support_request
https://wellbeing.formstack.com/forms/screening
https://wellbeing.formstack.com/forms/consent
https://wellbeing.formstack.com/forms/adapted_accommodation

This website is run by St Mary's University. We want as many people as possible to be able to use this website. For example, that means you should be able to:
- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

## How accessible this website is
We know that some parts of these applications are not fully accessible as described in the Non-accessible content section.

## Feedback and contact information
We're always looking to improve the accessibility of the applications. If you find any problems not listed on this page, need information on this website in a different format (such as an accessible PDF, large print, easy read, audio recording or braille) or think we're not meeting accessibility requirements, please email web.accessibility@stmarys.ac.uk.

We'll consider your request and get back to you in ten working days.

## Enforcement procedure
The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

## Technical information about this website's accessibility
We are committed to making all our web-based applications accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance Status
This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances and exemptions listed below.

## Non-Accessible content
The content listed below is non-accessible for the following reasons

## Non-accessible compliance with the accessibility regulations

On most forms there is a colour contrast issue between the text and background of Error Messages. This fails WCAG 1.4.3 Contrast Minimum (A).

This issue is part of the in-built functionality of Formstack (the product used to create these forms). Formstack are a third-party provider and, therefore, this issue is not something we, St Mary's University, can fix.
Hence we have referred the issue to the third-party supplier (Formstack).

## Disproportionate burden
At this time, we have made no claims of disproportionate burden

## Content that's not within the scope of the accessibility regulations
At this time, we believe all content is within scope of the regulations.

## What we're doing to improve accessibility

We have been auditing these applications in 2020 to identify any non-accessible content.

This audit will be completed by the end of August 2020 and corrections will be implemented by 23rd September 2020 where possible.

## Preparation of this accessibility statement

This statement was prepared on Friday 18th September 2020.

It was last reviewed on Friday 18th September 2020.

This website was last tested on 8th September 2020. The test was carried out by ourselves.

All pages (forms) of the website were tested.